

Title: Slide 1 Animation

1. Employee Video Animation
2. Company Logo Animation Intro

ANIMATION:
Video intro with background music, starting with employees in the workplace and ending with the logo animation

Audio: Background Music

Images:

Company Logo

Videos:

Employee video in the delivery business.mp4

Audio:

BGMusic.mp3



MODULE 1

Title: Slide 1.1 Introduction	
On-screen text(OST) <ol style="list-style-type: none">Welcome to the course!What will you learnClick on the button below to begin	IMAGE: Use faded image of employees in the background
Text Animation: Welcome to the course! What will you learn <ul style="list-style-type: none">What is professionalism and work ethics in the workplaceThe benefits of having good work ethicsHow to practice a good work ethic	Video: Animated text scrolling
Voiceover: Welcome to the course.mp3 “ "Welcome to our online course about professionalism and work ethics in the workplace! I'm excited to start this journey with you. Together, we'll learn the basics of creating a positive and respectful workplace. Throughout the course, you'll gain an understanding of what professionalism and work ethics means in today's work environment. We'll explore the benefits of maintaining high standards of professionalism and ethical conduct, and you'll learn practical strategies you can use in your daily work life By the end, you'll feel more confident in any job situation. Let's get started on building a great career together!"	IMAGE: Use faded image of employees in the background
Images: Employees.png	
Audio: Background music.mp3	
Button: “Start”	



MODULE 1

Title: Slide 1.2 Homepage	
On-screen text(OST) Module 1 What is professionalism and work ethics in the workplace Module 2 How to practice good work ethics Module 3 Good work ethics practical tools and strategies	IMAGE Employee image
Voiceover: Clickbutton.mp3 “Welcome to your homepage ”	
Buttons: <ul style="list-style-type: none">- Module 1:What is professionalism and work ethics in the workplace- Module 2: How to practice good work ethics- Module 3: Good work ethics practical tools and strategies	
Audio: <ol style="list-style-type: none">1. Background music	



MODULE 1

Title: Slide 1.2 What is professionalism and work ethics in the workplace

On-screen text(OST)

“What is professionalism and work ethics”

“The benefits of having good work ethics”

- Adapting to Change
- Collaboration

“Click on the button below to begin”

EXPLAINER VIDEO

- Vyond Video

Voiceover: What is professionalism and work ethics in the workplace.mp3
The benefits of having good work ethics.mp3

What is professionalism and work ethics in the workplace

“Professionalism in the workplace means behaving in a way that reflects positively on yourself and your company. It involves showing respect, being reliable, and following workplace rules. Work ethics, on the other hand, are the principles that guide your behavior at work. This includes things like honesty, integrity, and a strong work ethic, meaning you're dedicated and diligent in your job. Together, professionalism and work ethics create a positive and productive work environment.”

The benefits of having good work ethics

“Good work ethics in the workplace gives understanding and mutual respect for colleagues and customers this helps minimize conflicts and misunderstandings among coworkers, good work ethics fosters personal growth and development, it leads to better customer service, it helps you to embrace change positively and be willing to learn and grow in response to new challenges and opportunities. You will gain the skills to communicate openly, and share information and resources to achieve common goals.”



Professionalism and work ethics in the workplace: By Ipeleng Pitsi

Text Animation:

What is professionalism and work ethics?

"Professionalism at work means acting in a way that makes you and your company look good. It's about being respectful, dependable, and following the rules. Work ethics are the values that steer your actions at work, like being honest and hardworking. When you combine professionalism and work ethics, it makes for a good and productive workplace.

"The benefits of having good work ethics

Personal Fulfillment: Adhering to work ethics fosters a sense of personal satisfaction and accomplishment in knowing that you're doing your job well and making a positive contribution.

Positive Relationships: Colleagues and supervisors appreciate working with individuals who demonstrate good work ethics, fostering positive relationships and collaboration in the workplace.

Professional Reputation: Demonstrating strong work ethics enhances your reputation as a reliable and trustworthy employee, increasing your chances of career advancement and opportunities.

Job Security: Employers value employees with strong work ethics, as they are more likely to retain their jobs during layoffs or restructuring due to their reliability and dedication.

Career Growth: Individuals with good work ethics are often considered for promotions and leadership roles due to their demonstrated commitment, integrity, and accountability."

Audio:Background music.mp3



MODULE 1

Title: Slide 1.3 Scenario

Prompt:

Kea works in a busy marketing department where teamwork and collaboration are essential. One day, her colleague **Steve** notices that Kea is struggling to meet a tight deadline for a client presentation. Despite having completed his own tasks for the day, Steve approaches Kea and offers to lend a hand.

Option 1 - Response

Steve: Hey Kea, I noticed you seem swamped with that client presentation. Need a hand?

Kea: No, I've got it under control. Thanks, though.

Steve: Are you sure? I don't mind helping out. We can tackle it together.

Kea: I said I've got it, okay? I don't need your help.

Option 1 - Button

Kea: No, I've got it under control. Thanks, though.

Option 1 - Result

However, Kea responds dismissively, insisting that she can handle it on her own and rejecting Steve's assistance.

As a result, Kea becomes overwhelmed trying to manage the workload alone, leading to errors in the presentation and missed deadlines. The client is disappointed with the quality of work, damaging the company's reputation and potentially jeopardizing future business opportunities.

IMAGE

Image of Characters Kea and Steve

Office background image



Option 2 - Response

Steve: Hey Kea, I noticed you're swamped with that client presentation. Need a hand?

Kea: Oh, Steve yes please, I'm really struggling to get this done on time. But I don't want to burden you with my workload.

Steve: Don't worry about it. We're a team, right? Let's tackle this together.

Kea: Are you sure? That would be a huge help.

Steve: Absolutely. Let's brainstorm some ideas and divide the tasks to get this done.

Option 2 - Button

Kea Oh, Steve yes please, I'm really struggling to get this done on time. But I don't want to burden you with my workload.

Option 2 - Result

Together, they brainstorm ideas, divide tasks efficiently, and work late into the evening to ensure the presentation is polished and delivered on time.



Voiceover: Question.mp3, Option1Response.mp3, Option2Response.mp3

“Kea works in a busy marketing department where teamwork and collaboration are essential. One day, her colleague Steve notices that Kea is struggling to meet a tight deadline for a client presentation. Despite having completed his own tasks for the day, Steve approaches Kea and offers to lend a hand.”

“If you were Steve how would you respond?”

Option1Response.mp3

Steve: Hey Kea, I noticed you seem swamped with that client presentation. Need a hand?

Kea: No, I've got it under control. Thanks, though.

Steve: Are you sure? I don't mind helping out. We can tackle it together.

Kea: I said I've got it, okay? I don't need your help.

Option2Response.mp3

Steve: Hey Kea, I noticed you're swamped with that client presentation. Need a hand?

Kea: Oh, Steve yes please, I'm really struggling to get this done on time. But I don't want to burden you with my workload.

Steve: Don't worry about it. We're a team, right? Let's tackle this together.

Kea: Are you sure? That would be a huge help.

Steve: Absolutely. Let's brainstorm some ideas and divide the tasks to get this done.

Button: “Kea: No, I've got it under control. Thanks, though.”

Button: ”Oh, Steve yes please, I'm really struggling to get this done on time. But I don't want to burden you with my workload.”



MODULE 1

Title: Slide 1.4 Activity 1 Drag and Drop

Question 1

True or False:

Adhering to good work ethics can contribute to personal fulfillment in the workplace.

True. Adhering to good work ethics fosters a sense of personal satisfaction and accomplishment, knowing that one is performing well and making a positive contribution to their job.

Question 2

True or False:

Demonstrating strong work ethics can enhance an individual's professional reputation, but it has no impact on job security.

False.

Demonstrating strong work ethics not only enhances an individual's professional reputation but also increases their job security. Employers value employees with strong work ethics, making them more likely to retain their jobs during times of organizational change or restructuring.

Question 3

True or False:

Individuals with good work ethics are often overlooked for promotions and leadership roles.

False.

Individuals with good work ethics are often considered for promotions and leadership roles due to their demonstrated commitment, integrity, and accountability. Employers recognize the value of these traits in potential leaders and are more likely to offer career advancement opportunities to employees who exhibit strong work ethics.

IMAGE

Use image of characters for the true and false button



Q1 Voice over:

“True. Adhering to good work ethics fosters a sense of personal satisfaction and accomplishment, knowing that one is performing well and making a positive contribution to their job.”

Q2 Voice over:

“False. Demonstrating strong work ethics not only enhances an individual's professional reputation but also increases their job security. Employers value employees with strong work ethics, making them more likely to retain their jobs during times of organizational change or restructuring.”

Q2 Voice over:

“False. Individuals with good work ethics are often considered for promotions and leadership roles due to their demonstrated commitment, integrity, and accountability. Employers recognize the value of these traits in potential leaders and are more likely to offer career advancement opportunities to employees who exhibit strong work ethics.”

On-screen text(OST):

Question 1

True or False:

Adhering to good work ethics can contribute to personal fulfillment in the workplace.

Question 2

True or False:

Demonstrating strong work ethics can enhance an individual's professional reputation, but it has no impact on job security.

Question 3

True or False:

Individuals with good work ethics are often overlooked for promotions and leadership roles.

Button: Character

Button: Next



MODULE 2

Title: Slide 2.1 How to practice good work ethics

On-screen text(OST)

"How to practice good work ethics"

EXPLAINER VIDEO

- Vyond Video

Voiceover: How to practice good work ethics.mp3

"Good work ethics in the workplace involves these practices

- **Listen carefully:** Listen to what the other person is saying without interrupting. Try to understand their point of view.
- **Express your thoughts:** Speak calmly and explain your perspective. Use "I" statements to express how you feel without blaming the other person.
- **Find a solution together:** Brainstorm solutions with the other person to find a compromise that works for both of you.
- **Always be on time:** Show up when you're supposed to and finish your work when it's due. This helps people trust you.
- **Be honest and fair:** Tell the truth and do what's right, even when no one is watching. This makes people respect you.

On-screen Text Animation:

- **Listen carefully:** Listen to what the other person is saying without interrupting. Try to understand their point of view.
- **Express your thoughts:** Speak calmly and explain your perspective. Use "I" statements to express how you feel without blaming the other person.
- **Find a solution together:** Brainstorm solutions with the other person to find a compromise that works for both of you.
- **Always be on time:** Show up when you're supposed to and finish your work when it's due. This helps people trust you.
- **Be honest and fair:** Tell the truth and do what's right, even when no one is watching. This makes people respect you.

Audio: Background music.mp3



MODULE 2

Title: Slide 2.2 Scenario

Prompt:

Michael, a delivery driver, arrives at a customer's address to drop off a package. As he rings the doorbell, he notices the customer, **Peggy**, looking agitated as she answers the door.

Option 1 - Response

Peggy: "Finally, you're here! I've been waiting for this package all day. It was supposed to arrive this morning!"

Michael: "I'm sorry for the delay, Peggy. I understand how frustrating that can be. Let me check the delivery details to see what happened."

Peggy: "Well, you better have a good explanation! I needed this package for an important meeting, and now I'm late!"

Michael listens carefully to Peggy concerns without interrupting her. He empathizes with her situation and acknowledges her frustration.

Michael: "I apologize for any inconvenience this has caused you, Peggy. I'll do my best to resolve this for you. Let me see what I can do to make things right."

Michael checks the delivery details on his device and notices that there was a delay in the shipment due to unexpected traffic congestion earlier in the day.

Michael: "It looks like there was a delay in the shipment this morning due to heavy traffic in the area. I understand that doesn't excuse the inconvenience you've experienced, but I want to assure you that I'm here now and ready to help."

Peggy: "Well, that's not good enough! I needed this package on time, and now I'm going to be late for my meeting!"

IMAGES

Michael a delivery driver and Peggy a customer.

Includes different variations of characters



Michael: "I completely understand, Peggy. Let's see if we can find a solution together. Would it be helpful if I expedited the delivery of your next package or offered a discount on your next order to make up for the inconvenience?"

Peggy pauses for a moment, considering Michael's offer.

Peggy: "Hmm, I suppose that would help. I appreciate you trying to make things right."

Michael: "Of course, Peggy. I'll make a note of that in our system, and you can expect your next delivery to be prioritized. Again, I apologize for any inconvenience, and thank you for your understanding."

Peggy nods, visibly relieved by Michael's willingness to address her concerns.

Option1 Button

Michael: "I'm sorry for the delay, Peggy. I understand how frustrating that can be. Let me check the delivery details to see what happened."

Option 1 - Result

Michael demonstrates good work ethics by listening carefully to Peggy's concerns, expressing empathy, and working with her to find a solution that satisfies both parties. He also maintains professionalism by apologizing for any inconvenience and offering a resolution to address the customer's needs.



Option 2 - Response

Peggy: "Finally, you're here! I've been waiting for this package all day. It was supposed to arrive this morning!"

Michael: "Listen, lady, I've had a long day, and I don't need you giving me grief about your package. Traffic was terrible, and it's not my fault it's late. Just sign for it and let's get this over with."

Peggy: "Excuse me? I demand an explanation for this incompetence! I needed this package hours ago!"

Michael: "Look, I'm not here to argue with you. I've got other deliveries to make, so either take your package or don't. I really don't care."

Peggy: "This is unacceptable! I'm going to report you and your company for this terrible service!"

Michael: "Do whatever you want, lady. I'm outta here."

Option2 Button

Michael: "Listen, lady, I've had a long day, and I don't need you giving me grief about your package. Traffic was terrible, and it's not my fault it's late. Just sign for it and let's get this over with."

Option 2 - Result

In this scenario, Michael responds in an unprofessional and confrontational manner, failing to listen to Peggy's concerns, express empathy, or work with her to find a solution. Instead, he becomes defensive, dismissive, and disrespectful, further exacerbating the situation and damaging the customer relationship.



Voiceover: Intro.mp3, Option1Result.mp3, Option2Result.mp3

Intro.mp3

“Michael, a delivery driver, arrives at a customer's address to drop off a package. As he rings the doorbell, he notices the customer, Peggy, looking agitated as she answers the door. If you were Michael how would you respond?”

Option1Result.mp3

“Michael demonstrates good work ethics by listening carefully to Peggy’s concerns, expressing empathy, and working with her to find a solution that satisfies both parties. He also maintains professionalism by apologizing for any inconvenience and offering a resolution to address the customer's needs.”

Option2Result.mp3

“In this scenario, Michael responds in an unprofessional and confrontational manner, failing to listen to Peggy’s concerns, express empathy, or work with her to find a solution. Instead, he becomes defensive, dismissive, and disrespectful, further exacerbating the situation and damaging the customer relationship.”

Button: Next



MODULE 2

Title: Slide 2.3 Activity 2 - Drag and Drop

On-screen text(OST): Questions

Question 1

True or False:

Expressing your thoughts by blaming others is an effective way to resolve conflicts.

False. Expressing your thoughts involves speaking calmly and explaining your perspective using "I" statements, which focus on your feelings and experiences rather than blaming others. Blaming others can escalate conflicts and hinder resolution.

Question 2

True or False:

Finding a solution together means one person decides on the solution without considering the other person's perspective.

False. Finding a solution together involves brainstorming solutions with the other person to find a compromise that works for both parties. It requires considering each other's perspectives and collaborating to reach a mutually agreeable resolution.

Question 3

True or False:

Being honest and fair is only necessary when others are watching.

False. Being honest and fair is a fundamental aspect of good ethics and integrity. It's important to tell the truth and do what's right regardless of whether anyone is watching. This behavior builds trust and respect, contributing to positive relationships and a strong reputation.

IMAGE

image1.png



Q1 Voice over:

“False. Expressing your thoughts involves speaking calmly and explaining your perspective using "I" statements, which focus on your feelings and experiences rather than blaming others. Blaming others can escalate conflicts and hinder resolution.”

Q2 Voice over:

“False. Finding a solution together involves brainstorming solutions with the other person to find a compromise that works for both parties. It requires considering each other's perspectives and collaborating to reach a mutually agreeable resolution..”

Q3 Voice over:

“False. Being honest and fair is a fundamental aspect of good ethics and integrity. It's important to tell the truth and do what's right regardless of whether anyone is watching. This behavior builds trust and respect, contributing to positive relationships and a strong reputation.”

On-screen text(OST):

“Drag and drop Michael to the correct answer”

Button: Character

Button: Next



MODULE 3

Title: Slide 3.2 Good work ethics practical tools and strategies

On-screen text(OST)

“Good work ethics practical tools and strategies”
“Click on the button below to begin”

EXPLAINER VIDEO

- Vyond Video

Good work ethics practical tools and strategies

Integrity Checklists: Develop integrity checklists or ethical decision-making frameworks to guide your actions and ensure that you uphold ethical standards in all aspects of your work.

Role Models and Mentors: Seek guidance and inspiration from role models or mentors within your organization who demonstrate exemplary work ethics. Observe their behaviors and seek advice on how to emulate their success.

Self-Reflection Practices: Engage in regular self-reflection practices such as journaling, mindfulness exercises, or performance reviews to assess your actions, identify areas for growth, and reinforce positive work habits.

Time Management Tools: Utilize tools such as calendars, planners, or time-tracking apps to organize your tasks, prioritize your workload, and ensure that you meet deadlines consistently.

Communication Tools: Improve your communication skills by using tools like email, instant messaging platforms, or project management software to effectively convey information, collaborate with colleagues, and keep everyone informed.



On-Screen Text Animation:

Good work ethics practical tools and strategies

- **Integrity Checklists:** Develop integrity checklists or ethical decision-making frameworks to guide your actions and ensure that you uphold ethical standards in all aspects of your work.
- **Role Models and Mentors:** Seek guidance and inspiration from role models or mentors within your organization who demonstrate exemplary work ethics. Observe their behaviors and seek advice on how to emulate their success.
- **Self-Reflection Practices:** Engage in regular self-reflection practices such as journaling, mindfulness exercises, or performance reviews to assess your actions, identify areas for growth, and reinforce positive work habits.
-
- **Time Management Tools:** Utilize tools such as calendars, planners, or time-tracking apps to organize your tasks, prioritize your workload, and ensure that you meet deadlines consistently.
- **Communication Tools:** Improve your communication skills by using tools like email, instant messaging platforms, or project management software to effectively convey information, collaborate with colleagues, and keep everyone informed.

Audio: Background music.mp3



Professionalism and work ethics in the workplace: By Ipeleng Pitsi

MODULE 3

Title: Slide 3.3 Scenario

Prompt:

At a delivery company, two colleagues, Kea and Steve, were debating on the best solution to improve productivity in their workplace during their lunch break.

Kea: "I think implementing an integrity checklist could really help us improve productivity. It would ensure that we all uphold ethical standards in our work and maintain consistency in our performance."

Option 1 - Response

Steve: "That's a good idea, Kea, but I believe seeking guidance from role models and mentors could be more beneficial. We could learn from experienced colleagues who demonstrate exemplary work ethics and seek advice on how to improve our productivity based on their insights."

Kea: "I see your point, Steve. Having role models and mentors to look up to can definitely inspire us to strive for excellence. However, I still think self-reflection practices could complement that approach. By engaging in regular self-reflection, we can assess our actions, identify areas for growth, and reinforce positive work habits on an individual level."

Steve: "You make a valid point, Kea. Self-reflection practices could help us become more self-aware and accountable for our actions. Perhaps integrating time management tools into our daily routines could further enhance our productivity by helping us organize tasks, prioritize workloads, and meet deadlines more efficiently."

Kea: "That sounds like a great idea, John. Time management tools could definitely streamline our workflow and ensure that we stay on track with our tasks. And of course, effective communication tools would be essential for keeping everyone informed and facilitating collaboration on projects."

Steve: "Exactly, Kea. By utilizing these tools and approaches collectively, I believe we can create a more productive and ethically sound work environment for everyone."

Kea: "I couldn't agree more, Steve. Let's discuss these ideas with our team and see how we can implement them effectively."

EXPLAINER VIDEO

Vyond Slideshow of Kea



Option 1 - Button

Steve: "That's a good idea, Kea, but I believe seeking guidance from role models and mentors could be more beneficial. We could learn from experienced colleagues who demonstrate exemplary work ethics and seek advice on how to improve our productivity based on their insights."

Option 1 - Result

Kea and Steve engage in a constructive debate, considering various tools and approaches to improve productivity while upholding ethical standards in their workplace. They recognize the value of integrating multiple strategies, such as integrity checklists, role models and mentors, self-reflection practices, time management tools, and communication tools, to achieve their shared goal.

Option 2 - Button

Steve: "Honestly, Kea, I don't see how an integrity checklist would make any difference. It just seems like unnecessary paperwork that would only slow us down."

Option 2 - Response

Steve: "Honestly, Kea, I don't see how an integrity checklist would make any difference. It just seems like unnecessary paperwork that would only slow us down."

Kea: "But Steve, maintaining ethical standards is crucial for our reputation and customer trust. We need to ensure that we're doing the right thing, even when nobody's watching."

Steve: "Yeah, yeah, I get it, Kea. But I still think seeking guidance from role models and mentors would be a waste of time. We're all adults here, and we should know how to do our jobs without needing someone to hold our hands."

Kea: "Well, I disagree, Steve. Having role models and mentors to look up to can provide valuable insights and help us improve our skills and productivity."

Steve: "I don't know, Kea. Self-reflection practices sound like a bunch of nonsense to me. I don't have time to sit around journaling or doing mindfulness exercises. I'd rather spend that time getting actual work done."



Kea: "But Steve, self-reflection can help us identify areas for growth and become more effective at our jobs. It's important to take a step back and assess our actions sometimes."

Steve: "I guess, but I still think time management tools are the way to go. If we just focus on organizing our tasks and meeting deadlines, everything else will fall into place."

Kea: "Fair enough, Steve. Time management is important, but I still believe that integrating multiple approaches, including ethical considerations, mentorship, self-reflection, and effective communication, would lead to the best outcomes for our team."

Steve: "Agree to disagree, Kea. Let's just get back to work and do what we need to do."

Option 2 - Result

Steve responds negatively to Kea's suggestions, dismissing the importance of integrity checklists, role models and mentors, self-reflection practices, and focusing solely on time management tools as the solution to improving productivity.

Button: Next



MODULE 3

Title: Slide 3.4 Activity 3 - Gamification - Deliver Pro6: Mastering Professionalism & Good Work Ethics Theme: Cartoon	
Welcome to "Deliver Pro6: Mastering Professionalism & Good Work Ethics" -	Image: Main Character appears Game poster design: Deliver Pro6: Mastering Professionalism & Good Work Ethics
Button : Start	
On-screen Text Animation: The ultimate driving game designed to hone your skills as a delivery driver while learning about professionalism and good work ethics in the workplace! Let's start"	Video Text scrolls like a star wars intro
Voiceover: GameIntroIntro.mp3 GameIntroIntro.mp3 Get ready to engage in meaningful interactions with customers and colleagues as you navigate through bustling streets and challenging scenarios. From friendly exchanges with customers to collaborative problem-solving with coworkers, every interaction shapes your reputation as a professional driver. But beware - the road ahead is filled with obstacles and choices that will test your professionalism at every turn. The choices you make will determine your success and reputation in the world of delivery services. So buckle up, rev your engines, and get ready to deliver excellence in "Deliver Pro6: Mastering Professionalism & Good Work Ethics"!	Video: Animated Intro



Button: Start	
Title: Deliver Pro6: Mastering Professionalism & Good Work Ethics	Image: Poster design
Voice Over: GameStart.mp3 , Ending.mp3, CharacterConversation.mp3	
GameStart.mp3 After a challenging drive through traffic, Michael arrives at the office, hoping for a smooth transition from the road to the workplace. However, his hopes are dashed when he is met with a stern expression from his colleague, Kea.	Video: Vyond Slideshow of conversation
How to play? In "Mastering Professionalism & Good Work Ethics," players control their delivery driver character and navigate their delivery vehicle using the arrow keys (up, down, left, and right). Use the up arrow to accelerate and move forward, the down arrow to slow down or reverse, and the left and right arrows to steer the vehicle left or right, respectively. Maneuver through busy city streets, avoiding traffic jams, obstacles, and collisions with other vehicles.	Image: Background gaming image with keyboard keys



StageCharacterConversation.mp3

Kea: "Michael, we need to talk. Your recent delivery was late, and we've been receiving complaints from customers. This isn't the first time this has happened. We need to address this issue."

Michael feels a sinking feeling in his stomach, realizing the gravity of the situation. However, he knows that professionalism and good work ethics are essential in resolving the issue.

Michael: "I understand, Kea. I apologize for the inconvenience caused by the late delivery. It was due to unexpected traffic delays, but I take full responsibility for not managing my time effectively. I'm committed to improving my performance and ensuring that this doesn't happen again."

Kea nods, appreciating Michael's accountability and willingness to take ownership of his mistake. Together, they brainstorm potential solutions to prevent similar incidents in the future.

Kea: "Perhaps we can adjust the delivery schedule to allow for buffer time in case of traffic delays. We can also provide you with real-time traffic updates to help you plan your routes more efficiently."

Michael: "That sounds like a great idea, Kea. Additionally, I can communicate with customers proactively if I anticipate any delays, keeping them informed and managing their expectations."

Kea: "Agreed. Let's also schedule regular check-ins to review your performance and address any concerns or challenges that arise along the way."

Michael: "Absolutely, Kea. I appreciate your support and guidance in helping me improve. I'm committed to delivering excellence and upholding the standards of our company."

Video:

Vyond Slideshow of Michael in walking into office and meeting Kea

GameEnding.mp3

With a renewed sense of determination and a collaborative spirit, Michael and Kea work together to implement these solutions, ensuring that Michael's performance as a delivery driver improves and that customers receive their packages on time. Through professionalism and good work ethics, they turn a challenging situation into an opportunity for growth and improvement

Image:

Image of Michael and Kea happy

Image: StagePoster.png



Feedback from Ipeleng Pitsi

Script:

[The video opens with a professional setting, with the author seated at a desk with the delivery company's logo displayed in the background.]

Author: Hello everyone, and welcome to the conclusion of our professionalism and work ethics course. As the author and instructional designer of this course, I wanted to take a moment to express my gratitude to each and every one of you for participating in this journey with me.

[The author smiles warmly, conveying sincerity and appreciation.]

Author: Over the past modules, we've delved into the importance of practicing good work ethics in the workplace. We've explored what it means to embody integrity, accountability, and professionalism, and the benefits that come with it.

[The author pauses briefly, reflecting on the course's impact.]

Author: As an instructional designer, I've poured my expertise and experience into crafting this course, utilizing software such as Articulate Storyline, Vyond, and Adobe Creative Suite to deliver a dynamic and engaging learning experience. It's been a privilege to share my knowledge with all of you.

[The author's tone becomes more earnest as they address the learners directly.]

Author: But ultimately, I hope that you've found value in the lessons taught and that you'll carry them forward into your professional endeavors.

[Cut to a montage of smiling faces and people engaging with the course materials.]

Author: Remember, practicing good work ethics isn't just about enhancing your career—it's about making a positive impact in the lives of those around you and contributing to a thriving workplace culture.

[The author concludes with a message of encouragement and well wishes.]

Author: Thank you once again for your participation. I'm confident that you'll continue to excel in your careers and inspire others to do the same. Wishing you all the best on your journey ahead.

[The video fades out, leaving a sense of inspiration and empowerment lingering in the air.]

Video:

FeedBackVideoIpelengPitsi



Professionalism and work ethics in the workplace: By Ipeleng Pitsi